

## Why Are We Paying Twice?

Medicine Hat residents and businesses fund utility operations through property taxes, yet are still being charged extra fees on their monthly utility bills. MHURA is asking the City of Medicine Hat to explain and eliminate these questionable costs.

### The Charges Under Question

- Administration Fees (Electric & Gas): Already covered by City staffing budgets?
- Municipal Consent Access Fees (MCAF): Charged to use infrastructure we already own.
- Facilities Usage & Going Green Fees: Vague charges with unclear benefits.

### What We're Asking the City

1. Why are these charges necessary?
2. What are they funding?
3. Will the City commit to reviewing and removing duplicate or unnecessary charges?

### What You Can Do

- ✓ Join MHURA to support our campaign for fair billing practices.
- ✓ Share your utility bill story.
- ✓ Demand that your councillors push for transparency and accountability.

## Together, Let's Hold the City Accountable

We own the utilities. We pay the taxes. We deserve honest, transparent billing.

Visit: [www.ratepayersmedicinehat.org](http://www.ratepayersmedicinehat.org) | Email: [info@ratepayersmedicinehat.org](mailto:info@ratepayersmedicinehat.org)